



CERTIFICATE

This is to certify that the Quality Management System of

DIRECTO TELECOM

Boulevard (Blvd.) Manuel Avila Camacho Num.Ext. 40, Piso 24, Lomas de Chapultepec III Sección, Miguel Hidalgo, Ciudad de México. C.P. 11000

has been assessed and found to conform to the requirements of

ISO 9001:2015

This Certificate is valid for the following scope

Information Security Management System for Design, development, and operation of an AI-based virtual agent platform for managing customer interactions.

Certificate No. :AMER601170

Original Issue Date :10/08/2026

Issue Date :10/08/2026 R0

Surveillance/ Expiry Date :09/08/2027

Recertification Date :09/08/2029



Sharma

Director

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