



Certificate of Registration

Artificial Intelligence Management System

Certificate No. 18744

This is to certify that the

DIRECTO TELECOM

Boulevard (Blvd.) Manuel Avila Camacho Num.Ext. 40, Piso 24, Lomas de Chapultepec III Sección, Miguel Hidalgo, Ciudad de México. C.P. 11000

has been found to conform to

ISO/IEC 42001:2023

Information Technology

Artificial Intelligence Management System

The Certificate is valid for below scope of services

Design, development, and operation of an AI-based virtual agent platform for managing customer interactions.

Date of Registration
10/08/2026

Date of Expiry
09/08/2027

Date of Re-certification
09/08/2029



Authorized Signatory

A handwritten signature in black ink, appearing to read 'J. F. ...', located below the 'Authorized Signatory' text.

The certificate is valid for three years subject to satisfactory annual assessment.

To check certificate authenticity, please visit www.aqsrworld.com

AMERICAN QUALITY SYSTEM REGISTRARS LLC, 212 N. 2nd St. STE 100, Richmond, KY 40475, USA

Accreditation by United States Accreditation Council (USAC) LLC, Web - www.usacamerica.us