



Network Operations Center

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Primary number during business hours (7:00 am to 10:30 pm CST):

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Secondary NOC number (24 x 7, Evenings and weekends):

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If escalation is required for technical issues related to a trouble ticket, please call the contacts in the order listed below. If the individual is unavailable using the office phone number, please immediately call their mobile phone number:

| | | | |
|------------------------------|---|---|---------------------------|
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Carrier Relations - *Mon to Fri 9:00 am to 6:00 pm CST:*

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